



# QUALITY MANUAL

Created October, 2004  
Revision E: August 2014

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## List of Referenced Procedures

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SOP1000 - Document Control  
SOP1010 - Quality Records  
SOP1020 - Management Responsibility  
SOP1030 - Job Descriptions  
SOP1040 - Competence, Awareness, and Training  
SOP1050 - Quotation Process  
SOP1060 - Sales Orders  
SOP1070 - Customer Complaints  
SOP1080 - Returned Goods Authorization  
SOP1100 - Qualification – Validation  
SOP1110 - FMEA  
SOP1120 - Pre-Production Quality Planning  
SOP1130 - Vendor Evaluation  
SOP1140 - Purchasing  
SOP1150 - Receiving and Inspection  
SOP1160 - Scheduling  
SOP1170 - Manufacturing  
SOP1180 - Part Number Assignment  
SOP1200 - Product Labeling  
SOP1210 - Customer Property  
SOP1220 - Control of Monitoring & Measuring Devices  
SOP1230 - Customer Satisfaction  
SOP1240 - Internal Quality Audits  
SOP1250 - Monitoring & Measurement of Process  
SOP1260 - Control of Nonconforming Product  
SOP1270 - Data Analysis and Continual Improvement  
SOP1275 - Statistical Techniques  
SOP1280 - Corrective Action  
SOP1290 - Preventive Action

Notice:

Device Master Records are called “Engineering Project Folders” in the above Standard Operating Procedures, and are maintained by the Engineering Dept.  
Device History Files are called “Job Folders” in the above Standard Operating Procedures, and are maintained by the Production Dept.